

If you entered this page, you must by now realize that Santi processes your personal data.

Since you are interested in the details of these processes or information about your rights, then read on.

Data controller

Your data is processed by us: Santi spółka z o. o. (LLC) seated in Gdynia, ul. Wendy 7/9, 81-341 Gdynia, Poland. You can contact us by phone: 48 58 678 50 10, e-mail santi@santidiving.com, or by contact form at <https://santidiving.com/>.

DPO

Our goal is to make the best diving equipment possible, not mass-scale data processing. So, we have not appointed a data protection officer. We can answer all your questions in that subject at: santi@santidiving.com.

Why we process personal data:

1. **Personal contact** – we need to process your data to answer your questions by e-mail, telephone, web forms or through social media.
2. **Running our distribution network** – if you are a Santi dealer or distributor, we process your data to facilitate distribution and sales of our products in our distribution system. In that case you will receive some e-mail information.
3. **Ordering services** – we only produce diving equipment, so all other goods and services we buy somewhere else.
4. **Financial reporting** – like every bussiness – we are obliged to keep financial records for taxing purposes. It may involve data of your customers and business partners.
5. **Online sales** – we process personal data when selling our afterdive collection in online store
6. **Equipment service** – we provide warranty and post-warranty service so we process data to collect, fix and send your equipment back.
7. **Stay dry club** - we also provide a benefit program for our clients, who choose to receive our newsletter
8. **Santi Photo/Video Awards** - We hold yearly photo contest where we process data of participants and as well as keep the data of photographs sent in.
9. **Archiving** – we are required by law to keep some documentation, mostly fiscal and employment-related for longer than we need it
10. **Debt collection and defense against claims** – we keep some data after we stop using it in case we need it in dispute settlement

Legal Basis for processing:

Per GDPR, legal basis for data processing are:

- performance of a contract to which the data subject is party (2,3,5,6,7,8)
- legal obligation (4 & 9)
- legitimate interests pursued by Santi (1,2,3,7,8,9,10)

Data receivers:

Your data may be entrusted to outside providers of some services we use in our business, such as: IT, marketing, legal counsel, logistics and additionally to public authorities, when it is required by law.

Your rights:

GDPR grants you the following rights regarding your data:

- the right to object against the processing, on grounds relating to your particular situation
- the right to request access to and rectification or erasure of personal data or restriction of processing concerning the data subject as well as the right to data portability;
- the right not to be subject to a decision based solely on automated processing, including profiling.

Data processing is subject to control of supervisory authority – in Poland it is Prezes Urzędu Ochrony Danych Osobowych – where one may lodge a complaint. Complaint may be lodged to competent authority in any other UE country, if it is our residence.